



GRC 2021 STOCKHOLM

Governance, Risk & Compliance

INTERACTION FOR GREATER VALUE

Terms and Conditions

The following cancellation terms apply:

Earlier tickets, as well as Early Bird tickets:

- Participants may change ticket type or cancel their ticket entirely up to and including **March 12th 2021**.
- After this date only ticket upgrades are possible (changing from a lower price to a higher price ticket).

Standard tickets:

- Participants may change ticket type or cancel their ticket entirely up to and including **March 31st 2021**.
- After this date only ticket upgrades are possible (changing from a lower price to a higher price ticket)

Ticket upgrades are based on the prices available at the time of the registration. E.g. if the initial registration for 4 May occurred during the Early Bird period, and the upgrade to 4 + 5 May occurs after the Early Bird period, the Early Bird price for 4 + 5 May will apply.

Participants may nominate an alternative person from their organization to take over the ownership of the ticket up to and including **April 16th 2021**. Changes in ticket ownership must be notified by e-mail to grconference@theiia.se

All ticket cancellations are to be made by e-mail to grconference@theiia.se

Incurred expenses

The IIA Sweden is not responsible for any incurred expenses such as, but not limited to, airline tickets, hotel costs, other tickets or payments, or any related or associated costs, fees, penalties, losses or expenses registrants may incur or have incurred as a result of

any trip cancellations or changes. If you have made such bookings, you are responsible for cancelling these separately.

Force Majeure

IIA Sweden will not be responsible for any loss, damage, injury, claims costs or expenses of any kind whatsoever if the event is cancelled, postponed or altered due to a Force Majeure. Force Majeure is defined as any unforeseen occurrence that renders performance of the event impossible, inadvisable, illegal or impracticable. Force Majeure includes, but is not limited to: casualty, fire, explosion, flood, earthquake or other natural disasters, governmental restrictions or regulations, war or apparent acts of war, terrorism or apparent acts of terrorism, civil disturbances or riots, strikes, curtailment, suspension or restriction on transportation facilities and means of transportation or any other emergency.