



# GRC 2021 STOCKHOLM

Governance, Risk & Compliance

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INTERACTION FOR GREATER VALUE

## Terms and Conditions

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### The following cancellation rates apply:

- We offer full refund for cancellations received before November 20<sup>th</sup> 2020.
- There are no refunds for cancellations received after November 20<sup>th</sup> 2020. Please see below the terms for cancellation due to Covid-19.
- Delegates may nominate an alternative person from their organization to attend the latest on April 16<sup>th</sup> 2021. A written notification is to be sent in that case [grconference@theiia.se](mailto:grconference@theiia.se)
- All cancellations are to be made in writing, by sending an email to [grconference@theiia.se](mailto:grconference@theiia.se)
- All refunds will be processed and issued no later than 30 days after the event.

### Cancellation due to Covid-19

In the event that The IIA Sweden cancels the onsite conference for reasons related to Covid-19, the conference shall be re-scheduled for a later date, or offered in an online format.

Participants will be given the choice to either use their paid conference tickets for the re-scheduled conference or for the online conference\*, or to ask for a retroactive refund (full amount) for the paid conference tickets.

\*Adjusted prices apply if the conference is offered online. Any resulting price differences will be refunded.

No refunds are provided in the event that:

- Participants cancel their participation.
- The conference is cancelled by an event of force majeure that is not related to Covid-19.

## **Incurred expenses**

The IIA Sweden is not responsible for any incurred expenses such as, but not limited to, airline tickets, hotel costs, other tickets or payments, or any related or associated costs, fees, penalties, losses or expenses registrants may incur or have incurred as a result of any trip cancellations or changes. If you have made such bookings, you are responsible for cancelling these separately.

## **Force Majeure**

IIA Sweden will not be responsible for any loss, damage, injury, claims costs or expenses of any kind whatsoever if the event is cancelled, postponed or altered due to a Force Majeure. Force Majeure is defined as any unforeseen occurrence that renders performance of the event impossible, inadvisable, illegal or impracticable. Force Majeure includes, but is not limited to: casualty, fire, explosion, flood, earthquake or other natural disasters, governmental restrictions or regulations, war or apparent acts of war, terrorism or apparent acts of terrorism, civil disturbances or riots, strikes, curtailment, suspension or restriction on transportation facilities and means of transportation or any other emergency.